Community Based Protection
UNHCR Jordan
April - June 2021

STRATEGIC GOALS:

Strengthen community-based protection work & apply approaches across different sectors:

> Training for partners and other functional units, and community consultation trainings;
> Protection interventions, such as related to accountability to affected populations or community-based rehabilitation.

Support community empowerment & enhance meaningful engagement:

> Social, cultural, educational and recreational activities at Community Support Centres for refugee and host community members in urban areas and camp settings;
> Participatory assessments with refugee and host communities;
> Involvement of national partners in informing UNHCR's protection programming and projects.

Increase & strengthen UNHCR's protection response via outreach:

> Mobile Help Desks, counselling activities, focus group discussions and mobile registration service.

Solidify an inclusive approach to refugee protection:

> Protection response accessibility to all persons of concern, including persons with disabilities and older people;
> Safe data recording, sharing of protection inclusion best practices and strengthening referral pathways;

All Interventions are consistent with relevant UNHCR policies, including the Accountability to Affected Populations (AAP) and Age, Gender, Diversity (AGD) policies.

KEY ACHIEVEMENTS

302 Syrian and **228** non-Syrian asylum seekers and refugees assisted with urgent cash assistance (**average of US$ 330 per case**).

7,079 Syrian and non-Syrian asylum seekers and refugees reached through the UNHCR Helpline, CSCs and partners, and provided with counselling and referral for protection and assistance services.

28,422 refugees, asylum seekers and host community members participated in on-site and online activities organized by **32** CSCs across Jordan.

KEY ACTIVITIES

> **World Refugee Day**: on this year's WRD, UNHCR organized several activities to celebrate Syrian and non-Syrian refugees, including cultural, social and musical presentations and activities at the CSCs. UNHCR, UN Women and the International Orthodox Christian Charities (IOCC) conducted a joint webinar to honour refugee women, girls, men and boys of all genders and ages with and without disabilities.

> **Communication with Communities and Dialogue Sessions with WFP**: information sharing continued through two-way communication channels and tools, including WhatsApp groups, social media, outreach volunteers and more. During June, three dialogue sessions were organized with WFP, UNHCR and 37 Syrian CSC volunteers across Jordan to discuss WFP's retargeting exercise.

> **Disability and Age Inclusion Trainings**: After the appointment of 17 Disability and Age Inclusion focal points to the sector working groups of the refugee response, Humanity & Inclusion and HelpAge International facilitated four training sessions on Disability and Age Inclusion in both English and Arabic, targeting the focal points and other relevant stakeholders. Additionally, UNHCR, IMC, NHF and JOHUD conducted three training sessions for some 40 UNHCR frontline staff on Disability Inclusion and Referrals of Persons with Disabilities.

> **Cash for Protection Training:** in collaboration with the Cash for Protection Learning Partnership (CaLP), the Cash-for-Protection Task Force (CfPTF), co-chaired by UNHCR, conducted its first training on Protection in Cash and Voucher Assistance for 18 humanitarian actors.

SERVICES PROVIDED TO PERSONS WITH SPECIFIC REQUIREMENTS

Total People Reached: 2,352

Psychosocial Support

Older People

Persons with Disabilities

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